



# HOUSING ASSOCIATIONS' PLEDGE TO MIGRANT PEOPLE

As Housing Associations we are proud to be providers of shelter and support to people from all walks of life. But in Britain today migrants face particular challenges and we recognise that we can contribute to meeting the needs of present day migrant people:

- 1 Provide a safe and welcoming environment to migrants seeking someone they can trust.  
.....
- 2 Train our staff and board members so that they are able to be informed advocates for vulnerable migrants.  
.....
- 3 Engage with our staff, communities and partners to increase understanding of the issues facing migrants and to break down prejudice.  
.....

This pledge is offered to a diverse range of housing organisations, with varying levels of resources, complexity and capacity.

It has been designed so that organisations with the will to support migrant people, can sign up – even if the organisation has no or limited resources.

The pledge is intended to signal that organisations are working towards the commitments. The Fundamental Commitments (examples shown below) would be available to all organisations to agree. For those organisations able to commit more resources, the Aspirational Commitments give examples of the type of support involved.

The pledge is promoted by BME National



# HOUSING ASSOCIATIONS' PLEDGE TO MIGRANT PEOPLE

Pledge commitment	Fundamental commitments (for all organisations)	Aspirational commitments (organisations committing more resources)
<p>Provide a safe and welcoming environment to migrants seeking someone they can trust.</p>	<ul style="list-style-type: none"><li>● Migrants contacting our service feel welcomed</li><li>● Information on website or publications or at Customer Service points offers a welcome to migrants</li></ul>	<ul style="list-style-type: none"><li>● Reach out to migrants in the community to offer welcome</li><li>● Provide temporary or permanent accommodation to migrants</li></ul>
<p>Train our staff and board members so that they are able to be informed advocates for vulnerable migrants.</p>	<ul style="list-style-type: none"><li>● Staff and board members can use the Housing Rights website</li><li>● Staff and board members have received briefings about the current experiences of migrants</li></ul>	<ul style="list-style-type: none"><li>● Have developed a migrant ambassador in their team, equipped to champion migrants' rights alongside their existing role</li></ul>
<p>Work with our staff, communities and partners to increase understanding of the issues facing migrants and to break down prejudice</p>	<ul style="list-style-type: none"><li>● Are in dialogue with a migrant community/ organisation to increase understanding of the migrant experience</li><li>● Offer in kind support (eg meeting room, admin, space in newsletter) to migrant partner organisation</li></ul>	<ul style="list-style-type: none"><li>● Regular support given to a migrant partner organisation (e.g. advice surgery in office, staff volunteer time given, help with governance, revenue funding provided)</li></ul>